

# 2024 Spring Conference

May 1-3, 2024

Puerto Rico



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# Handling Complex Claims: A Latin American Perspective

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- General Overview on the Legal System. Particularities.
- Choice of Law and Jurisdiction Clauses.

Alternatives Methods of Dispute Resolution. Arbitration, Mediation.

- Validity of the Arbitration Clause.



- Claims Control vs Claims Cooperation
- The establishment of Condition Precedents and Warranties
- Exclusions and their Interpretation
- Timelines of Response
- Adjustment of Claims. The role of the adjuster in Latin America and differences with the public adjusters.
- The adjustment report. Nature and ways to challenge it.
- Reservation of Rights Letters





- Insured Amount and Defense Costs
- Direct Action against the Insurance Company
- Times for Response



- Levels of Litigiousness in the Region
- Amounts of Indemnities
- Interests and Indexation



